

# The Intern (11)

## Becky Breaks Down

### Part 1 Comprehension *Answer these questions after you watch the video.*

1. T / F Becky is excited about working with Ben.
2. T / F Becky is worried that her work space is too small for two people.
3. T / F Becky can't find yesterday's numbers.
4. T / F Becky has been working at *About the Fit* for more than a year.
5. T / F Becky says that she works 14 hours a day.
6. T / F Jules and Cameron are monitoring customers shopping on the website in real time.
7. T / F Jules is worried about the production cost of the boots.
8. T / F Ben gives Jules some advice on her advertising choices.
9. T / F Becky helped Ben with his analysis.
10. T / F Jules already thanked Becky for her help.

### Part 2 Language Review *Choose the word or expression from the video that best matches the highlighted expressions.*

1. Becky is worried about working with Ben, so Ben promises to [ **give her enough space** ].
2. Jules wants Becky to ping her (notify her) when Cameron [ **arrives** ].
3. Because Becky is so busy, Jules want Ben to [ **help her** ].
4. Jules wants Ben to [ **check/review** ] the data on customer purchase patterns.
5. Jules wants Ben to [ **create** ] a better marketing plan.
6. Becky complains that she [ **works very hard** ] 14 hours a day, but she doesn't get enough credit.

### Part 3 Discussion *Discuss these questions with your partner or group.*

1. Becky feels threatened and underappreciated when Ben is sent to help her. Is she overreacting? Does she have the right to be upset? How would you feel if you were in her situation?
2. Becky's desk is very disorganized. Do you think this means that she is also a disorganized person?
3. Becky is young and well-educated. Ben is old and experienced. Who do you think is more suitable as Jules's personal assistant?
4. What are the most effective ways for a boss to show appreciation to her/his workers (other than money)?
5. Have you ever had a boss that didn't notice your work or appreciate your effort? How did you deal with the situation? Did you complain directly to her or him?
6. Jules and Cameron are watching customers use their website in real time. How would you feel if they were watching you?
7. How do you feel about online shopping websites tracking your spending habits? Do you appreciate their purchase suggestions, or do you feel it is an invasion of privacy? Why?

**Part 4 Grammar** *These sentences are from the video. Try to remember the preposition that best completes each sentence. (Nothing is possible.)*

1. No, I promise I'll stay out \_\_\_\_\_ your way.
2. I want you to let Ben give you a hand, okay? And CC him \_\_\_\_\_ all my e-mails.
3. And I need to go over the data \_\_\_\_\_ customer purchase patterns.
4. She's never asked me to take a look \_\_\_\_\_ anything \_\_\_\_\_ her ever.
5. I graduated \_\_\_\_\_ Penn. I have a business degree.
6. I mean, I bust my ass \_\_\_\_\_ her 14 hours a day, and she never notices.
7. She put the same boots \_\_\_\_\_ her cart \_\_\_\_\_ the woman \_\_\_\_\_ Houston.
8. Ben, can you deal \_\_\_\_\_ that for me?
9. Could you maybe come up \_\_\_\_\_ a better plan?
10. The man spent 40 years \_\_\_\_\_ business.
11. You know, she has a business degree \_\_\_\_\_ Penn?

**Part 5 Sentence Building** *Write sentences about the video clip using the words given. You can change the word form or add words, but you cannot change the word order. Use a present time frame (mainly present tenses).*

E.g. Becky / upset / because / Ben / move / area

Becky is upset because Ben is moving into her area.

1. Jules / tell / Becky / let / Ben / take / look / file
2. when / Becky / start / cry / Ben / encourage / Jason / comfort / her
3. Becky / feel / Jules / not / notice / all / hard / work / she / do
4. after / look / data / purchase / pattern / Ben / recommend / make / change / advertising
5. Jules / ask / Ben / deal / it
6. Ben / remind / Jules / thank / Becky / hard / work

## Script

- Becky:** This is... This is crazy, Ben. Two desks are not going to fit in here.
- Ben:** No, I promise I'll stay out of your way.
- Becky:** But it's impossible because now I don't have room for...
- Jules:** Hi. This is good, right? I like this arrangement.
- Jules:** Uh, Becky, I want you to let Ben give you a hand, okay? And CC him on all my e-mails? Did we get yesterday's numbers?
- Becky:** Uh, yes, we did. I saw them here. Here you go.
- Jules:** And I need to go over the data on customer purchase patterns. Let Ben take a look at that, too. Actually, let Ben take a look at that first.
- Becky:** Okay.
- Jules:** Don't worry, Becky. Backup's good. Ping me when Cameron gets in?
- Jason:** Hey.
- Ben:** Becky?
- Becky:** I've been here nine months, Ben, and she has never asked me to take a look at anything for her ever, okay?
- Ben:** I hear you. That's frustrating.
- Becky:** I mean, totally. I graduated from Penn. I have a business degree. But I never seem to do anything right around here. And you're like 50 years older than me, and you're deaf.
- Ben:** I happen to think you do a lot of things right.
- Jason:** You do so much.
- Becky:** I know. I know that. But she doesn't. I mean, I bust my ass for her 14 hours a day, and she never notices.
- Cameron:** That's very nice St. Louis. Suede jacket in D.C.
- Jules:** I'm so happy.
- Cameron:** Beautiful Miami. Thank you.
- Jules:** Oh. Look at Chicago. She put the same boots in her cart as the woman from Houston.
- Cameron:** Okay, let's see what she does at checkout. She's not buying them either.
- Jules:** Okay, maybe check the delivery cost on those boots?
- Cameron:** Mm-Hmm.
- Ben:** Hi. I took a look at the data purchase patterns. Should I come back?
- Jules:** No, no, come on in. That was fast.
- Ben:** Well, I enlisted Becky's help. It seems the most expensive place you're advertising is actually bringing you the customers who are spending the least. And the channels you're least investing in are adding enormous value in segments that currently appear to have low value but actually have the highest spending potential. That's what I could tell so far.
- Jules:** Oh, Ben. Can you, like, deal with that for me? Maybe come up with a better plan? I mean, if you have the time?
- Ben:** Happy to.
- Jules:** The man spent 40 years in business.
- Cameron:** Yeah, no, I get it.
- Ben:** And, Jules, Becky was a huge help in this. You know, she has a business degree from Penn?
- Jules:** I know. I mean, I forgot, but I know. I'll say something to her.
- Ben:** That would be very nice.

## Answers

### Part 1

1. **FALSE** Becky is excited about working with Ben.
2. **TRUE** Becky is worried that her work space is too small for two people.
3. **FALSE** Becky can't find yesterday's numbers.
4. **FALSE** Becky has been working at *About the Fit* for more than a year.
5. **TRUE** Becky says that she works 14 hours a day.
6. **TRUE** Jules and Cameron are monitoring customers shopping on the website in real time.
7. **FALSE** Jules is worried about the production cost of the boots.
8. **TRUE** Ben gives Jules some advice on her advertising choices.
9. **TRUE** Becky helped Ben with his analysis.
10. **FALSE** Jules already thanked Becky for her help.

### Part 2

1. Becky is worried about working with Ben, so Ben promises to [ **stay out of her way** ].
2. Jules wants Becky to ping her (notify her) when Cameron [ **gets in** ].
3. Because Becky is so busy, Jules want Ben to [ **give her a hand** ].
4. Jules wants Ben to [ **take a look at** ] the data on customer purchase patterns.
5. Jules wants Ben to [ **come up with** ] a better marketing plan.
6. Becky complains that she [ **busts her ass** ] 14 hours a day, but she doesn't get enough credit.

### Part 4

1. No, I promise I'll stay out of your way.
2. I want you to let Ben give you a hand, okay? And CC him on all my e-mails.
3. And I need to go over the data on customer purchase patterns.
4. She's never asked me to take a look at anything for her ever.
5. I graduated from Penn. I have a business degree.
6. I mean, I bust my ass for her 14 hours a day, and she never notices.
7. She put the same boots in her cart as the woman in Houston.
8. Ben, can you deal with that for me?
9. Could you maybe come up with a better plan?
10. The man spent 40 years in business.
11. You know, she has a business degree from Penn?

### Part 5

1. Jules tells Becky to let Ben take a look at [some/her] files.
2. When Becky starts [crying/to cry], Ben encourages Jason to comfort her.
3. Becky feels (that) Jules doesn't notice all (of) the hard work (that) she does.  
Becky feels (that) Jules doesn't notice all (of) the hard work (that) she is doing.  
Becky feels (that) Jules doesn't notice all (of) the hard work (that) she has done.
4. After looking [at/over] the data purchase patterns, Ben recommends making (some) changes to their advertising.  
After he looks [at/over] the data purchase patterns, Ben recommends making (some) changes to their advertising.
5. Jules asks Ben to deal with it.
6. Ben reminds Jules to thank Becky for her hard work.